

# How to Access Services

## Fond du Lac County Department of Social Service

### 1. Questions regarding:

- Medical Assistance
- Food Share
- Child Care
- Emergency Assistance
- W-2, Wisconsin Works
- FSET (Food Share Employment and Training)

Contact Department of Social Services at 920-929-3400 to speak with a caseworker.

### 2. New application for:

- Medical Assistance
- Food Share
- Child Care
- Emergency Assistance
- W-2, Wisconsin Works
- FSET (Food Share Employment and Training)

Contact our Client Registration at 920-929-3187.

Note: If the individual or family has a current caseworker, they must contact their caseworker to request additional benefits.

Any additional question, problems or concerns, please feel free to contact:

- Chris Schmitz at 920-929-3922
- Patti Sabel at 920-929-3912

### 3. To report child abuse or neglect, contact 920-929-3400 and request to speak with the Access Unit.

### 4. To report Adult abuse or neglect, contact the Aging and disability Resource Center 929-3466.

### 5. Information on Aging and for people with physical or developmental Disabilities, contact our ADRC (Aging and Disability Resource Center) at 920-929-3466.

### 6. Informational Websites:

Fond du Lac County: <http://www.fdlco.wi.gov/>

Fond du Lac County Department of Social Services: <http://www.fdlco.wi.gov/index.aspx?page=80>

WI Food Share: <http://dhfs.wisconsin.gov/FoodShare/index.htm>

WI Badger Care Plus: <http://dhfs.wisconsin.gov/badgercareplus/index.htm>

WI Medical Assistance: <http://dhfs.wisconsin.gov/Medicaid/index.htm?ref=hp>

Emergency Assistance: <http://www.dwd.state.wi.us/dws/w2/emergencyassistance.htm>

ACCESS - Apply for Benefits, Check Eligibility, and Check Your Benefits Online:  
<https://access.wisconsin.gov/access/>

WI Child Care: <http://www.dwd.state.wi.us/dws/programs/childcare/wishares/eligibility.htm>

WI FSET Program: <http://www.dwd.state.wi.us/dws/w2/fset.htm>

WI W-2 Program: [http://www.dwd.state.wi.us/dwd/publications/dws/w2/pdf/dwsp\\_11890\\_p.pdf](http://www.dwd.state.wi.us/dwd/publications/dws/w2/pdf/dwsp_11890_p.pdf)

Fond du Lac Area Job and Career Center: <http://www.fdljobcenter.com/>